

BWC – how we help you as a retired bank employee

Even though we entered the New Year and went straight into yet another lockdown, there is a light at the end of the tunnel with the vaccine being rolled out. Perhaps you've had the vaccine and for others you know, it's around the corner.

It's important to know that the vaccine is free, and you'll receive a letter to confirm when you'll be getting it. Sadly, there are scams telling people that they're eligible to apply, with links to a fake NHS website asking for personal and bank details. Health authorities have advised they would never ask for an individual's personal or bank details, so if you have any concerns, speak to your GP or local council and only use trusted sources to verify information.

We'd like to remind you that the Bank Workers Charity (BWC) are here to support you. They've been working to a full service throughout the pandemic - helping pensioners like you, along the way.

Here are a few things they might be able to support you, a partner or dependent with:

- **Maximising income** - identifying benefits and schemes you may be eligible for or liaising with organisations on your behalf.
- **Home adaptations** - checking if there's anything you might need in your home that could support independent living, such as stair-lifts, handrails or smaller living aids to help with daily tasks.
- **Caring responsibilities** - offering access to financial, legal and practical support for the carer and the person being cared for.
- **Financial grants** - providing grants (if eligible) for items such as boilers, disability aids or home adaptations.

Remember, there are a lot of other practical ways BWC can help too, especially if you need support in filling out forms, aren't sure where to start or know much about what's available to you.

How can you get in touch with BWC?

Call their **free and confidential Helpline on 0800 0234 834** - they're open **Monday to Friday from 9.00am to 5.00pm** (except bank holidays).

You can also find out more about [BWC's services here](#)

“I couldn't speak more highly of the support I received from BWC.”